Texas Department of Insurance
Division of Workers' Compensation
Medical Fee Dispute Resolution, MS-48
7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1645
512-804-4000 telephone • 512-804-4811 fax • www.tdi.texas.gov

MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name
UNIVERSAL DME LLC

Respondent Name
NEW HAMPSHIRE INSURANCE CO

MFDR Tracking Number
M4-15-0918-01

Carrier's Austin Representative
Box Number 19

MFDR Date Received
November 17, 2014

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "On 09/16/2013 we submitted our claims for payment to AIG Chartis in the amount of $519.47 via mail P.O. Box 25975 Shawnee Mission, Kansas 66225. We received a partial payment of $72.55 on 08/26/2014, stating Worker's Compensation jurisdictional fee schedule adjustment, and this charge was reimbursed in accordance to the Texas Medical Fee Guideline. On 08/28/2014 we submitted an appeal letter requesting additional payment. On 10/13/2014 we receive a denial for the appeal stating, this charge was reimbursed in accordance to the Texas Medical Fee Guideline, and also no additional payment after reconsideration."

Amount in Dispute: $446.92

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "New Hampshire Insurance Company has reviewed the Medical Fee Dispute Resolution Request/Response (DWC-60). It is the Carrier's position that there is no additional money owed to the requestor, Universal DME LLC for the 9/10/2013 services/treatment. The bill has been audited two separate times and additional $446.92 was not paid because the bill was paid based on the Texas Workers' Compensation Fee and Guidelines."

Response Submitted by: AIG Services Dallas Worker's Compensation Service Center

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
September 10, 2013	CPT Code E0217	$446.92	$0.00

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
2. The services in dispute were reduced/denied by the respondent with the following reason codes:
   - 1-(P12) - Workers' compensation jurisdictional fee schedule adjustment
   - 1 – No reduction available

- 2 – (216) Based on the findings of a review organization
- 2 – The amount paid reflects a fee schedule reduction
- 3 – (W3) Request for reconsideration
- 3 - Rental reimbursements have not reached the threshold value or the rental payments have been reimbursed less than maximum number of occurrences

Issue

1. Did the requestor waive the right to medical fee dispute resolution?

Findings

1. 28 Texas Administrative Code §133.307(c)(1) states: "Timeliness. A requestor shall timely file the request with the division's MFDR Section or waive the right to MFDR. The division shall deem a request to be filed on the date the MFDR Section receives the request. A decision by the MFDR Section that a request was not timely filed is not a dismissal and may be appealed pursuant to subsection (g) of this section. (A) A request for MFDR that does not involve issues identified in subparagraph (B) of this paragraph shall be filed no later than one year after the date(s) of service in dispute." The date of the services in dispute is September 10, 2013. The request for medical dispute resolution was received in the Medical Fee Dispute Resolution (MFDR) section on November 17, 2014. This date is later than one year after the date(s) of service in dispute. Review of the submitted documentation finds that the disputed services do not involve issues identified in §133.307(c)(1)(B). The Division concludes that the requestor has failed to timely file this dispute with the Division's MFDR Section; consequently, the requestor has waived the right to medical fee dispute resolution.

Conclusion

The Division finds that the requestor has waived the right to medical fee dispute resolution for the services in dispute, as addressed in 28 Texas Administrative Code §133.307(c)(1) and (c)(1)(A). For that reason, the merits of the issues raised by the parties to this dispute have not been addressed.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to $0.00 reimbursement for the services in dispute.

Authorized Signature

Signature	Medical Fee Dispute Resolution Officer	2/27/15 Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012**.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the *Medical Fee Dispute Resolution Findings and Decision*** together with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.